NON-DISCRIMINATION POLICY

NJ TRANSIT is committed to providing equal access to services and opportunities for persons with disabilities. Any person who believes that they have been discriminated against in any aspect of our services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. No person or group of persons shall be discriminated against or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color, or national origin. Frequency of service, age, and quality of vehicles assigned to routes, with regards to the routing, scheduling, or quality of transportation service on the basis of race, color, or national origin. Any person who believes that they have, individually, quality of stations serving different routes, and location of routes may not be determined on the basis of race, color, or national origin. NJ TRANSIT's Title VI obligations, may file a complaint or inquiry in writing to NJ TRANSIT Customer Service Title VI Division, One Penn Plaza East, Newark, NJ 07105. A complaint must be filed within 180 days of the alleged discrimination.