

Phillip D. Murphy, Governor  
Sheila Y. Oliver, Lieutenant Governor  
Diane Gutierrez-Scaccetti, Acting Commissioner  
Kevin S. Corbett, Executive Director

**NJ TRANSIT**  
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**TO:** BOARD OF DIRECTORS  
**FROM:** KEVIN S. CORBETT   
**DATE:** MARCH 14, 2018  
**SUBJECT:** EXECUTIVE DIRECTOR'S REPORT – MARCH 2018

It is an incredible honor to lead NJ TRANSIT and to serve you, our customer. Our customers' contributions and advocacy play a vital role in shaping our transportation network. I know the commuting experience firsthand. I started using NJ TRANSIT from New York to New Brunswick nearly 30 years ago when I was dating my now wife during her residency at UMDNJ. For most of the last 20 years, while we've raised our family in Morris County, I've been taking MidTOWN Direct into Penn Station New York.

Professionally, I have international business experience in the transportation, construction and maritime industries. I've had the privilege of serving in the public sector and enjoy the unique rewards that it brings. That includes having the privilege of leading the rebuilding effort in downtown Manhattan after 9/11. I've also been closely involved in many major transportation projects that touch the lives of NJ TRANSIT and regional customers, including at Penn Station New York and Moynihan Station. As a graduate of Georgetown University, a fellow at the Woodrow Wilson School and a Blue & Gold Officer for the U.S. Naval Academy, I'm driven by a passion for precision and excellence. One of the chief reasons I am here is to lead us through the phenomenal but solvable challenge to restore NJ TRANSIT to its place as a national role model in public transportation.

As an initial step in that process, last month Governor Murphy and Acting DOT Commissioner and NJ TRANSIT Board Chair Gutierrez-Scaccetti announced a Commuter Relief Plan to help our rail customers experiencing overcrowded conditions due to rail car shortages. The plan uses multiple components to achieve both short and long-term improvements in equipment availability. The Governor and Commissioner committed to restoring 20 cars awaiting upgrades back into revenue service. All 20 of those cars are back in service. This, combined with the hard work of our rail mechanical forces, has contributed to the improvements we've seen so far. The numbers are encouraging and support that we have made some short-term progress. NJ TRANSIT is also finalizing an agreement with Maryland Transit Administration to lease additional rail cars to provide some further short-term relief from equipment shortages. But these are just the first steps in improving the experience for our customers, and we will continue to closely monitor these metrics to ensure progress continues to be made.

I want to thank the men and women who braved the recent treacherous winter weather conditions to keep our rail, bus, light rail and Access Link services moving. That includes cutting hundreds of trees from the railroad rights of way while dealing with ice and snow to keep the tracks clear and restore service. I also want to thank our Emergency Operations Center (EOC) staff, which was the hub of real-time information and making sure our response to the storm was unified.

I offer condolences to the family of long-time bus operator Larry Wiley. Larry died in the line of duty on February 20th while operating his bus just outside the Hilton bus garage in Maplewood. Larry proudly served with NJ TRANSIT for 44 years. Our thoughts and prayers are with his family.

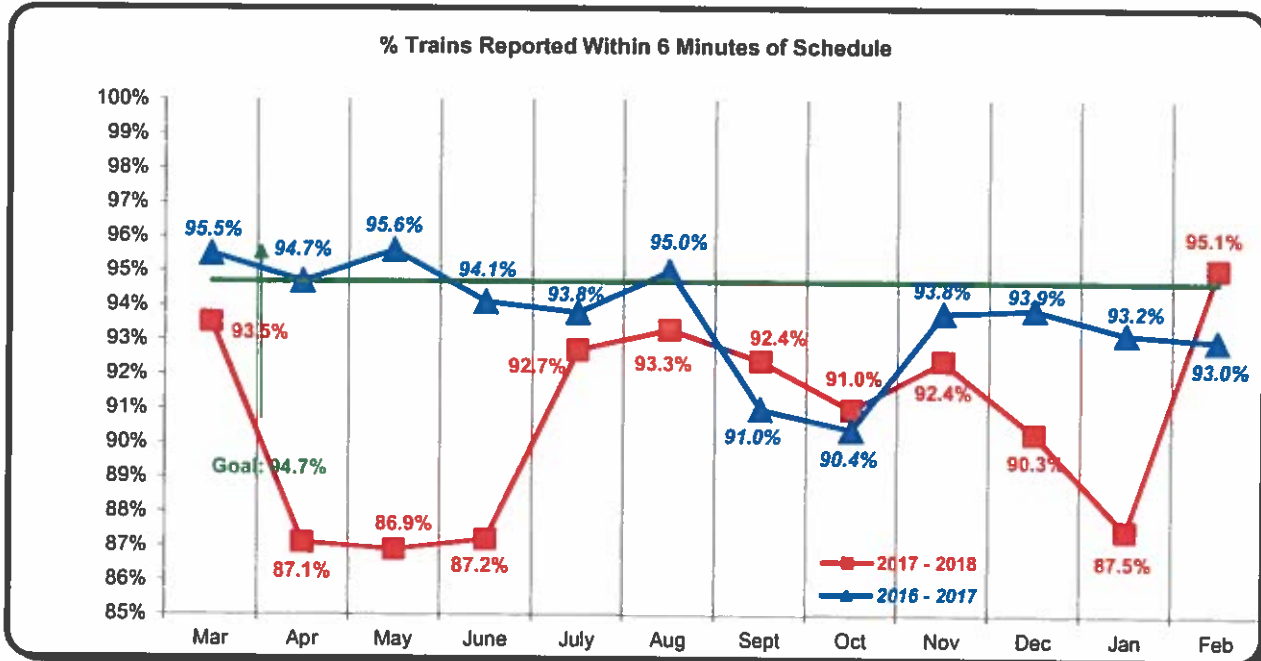
While I certainly see the challenges before us, I also see opportunities. Both as a commuter and a professional, I like you, have observed a number of ups and downs. However, the opportunity presented to me now is one I'm incredibly excited about!

# **EXECUTIVE DIRECTOR'S MONTHLY REPORT MARCH 2018**

- 1. PERFORMANCE MEASURES**
- 2. MEAN DISTANCE BETWEEN FAILURES**
- 3. DBE/MBE PROGRAM**
- 4. EMPLOYEE RECOGNITION**

# **PERFORMANCE MEASURES**

# NJ TRANSIT ON-TIME PERFORMANCE RAIL MARCH 2016 - FEBRUARY 2018



	2017	2018	# Change
<b>February Comparison</b>	93.0%	95.1%	2.1%

	2016-2017	2017-2018	# Change
<b>12-Month Average March 2017 - February 2018</b>	93.7%	90.8%	-2.9%

### Analysis:

Rail On-Time Performance was 95.1% for February 2018. Of the 16,767 trains scheduled to operate, 15,949 were on time, while 818 trains (or 4.9%) were delayed. Key causes included:

- Amtrak and NJT equipment failures contributed to 58 delays resulting in 89.3% OTP on February 9.
- Amtrak operational issues contributed to 30 delays resulting in 90.1% OTP on February 11.
- Amtrak equipment failure, NJT equipment failure contributed to 52 delays resulting in 90.12% OTP on February 20.

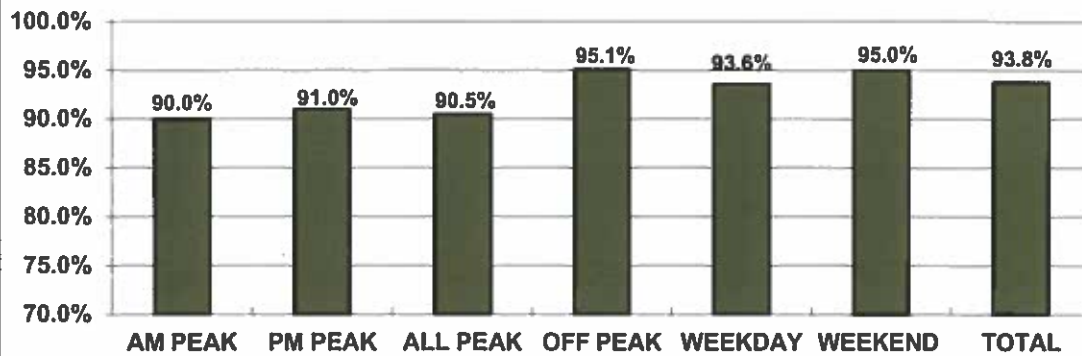
The 12-month average for Rail On-Time Performance March 2017 - February 2018 was 90.8%, which has decreased by 2.9%.

# ON-TIME PERFORMANCE RAIL

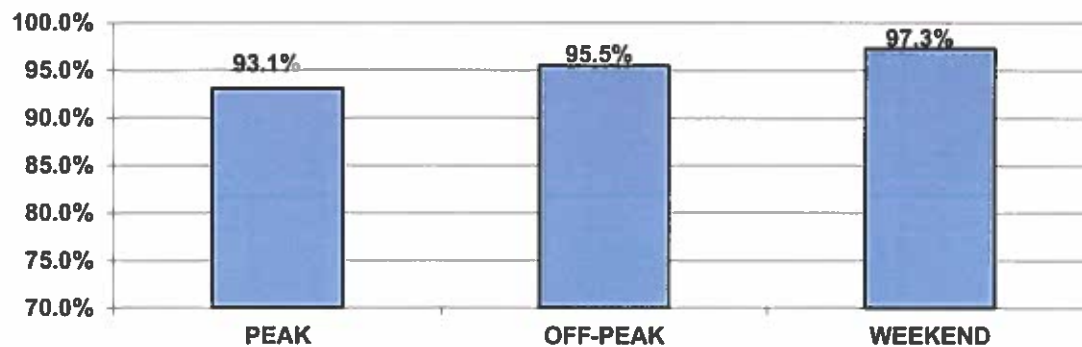
## SUMMARY BY TIME PERIOD FEBRUARY, 2018

\* NOTE: A train is reported late if it arrives at its final station stop more than 5:59 later than the advertised schedule.

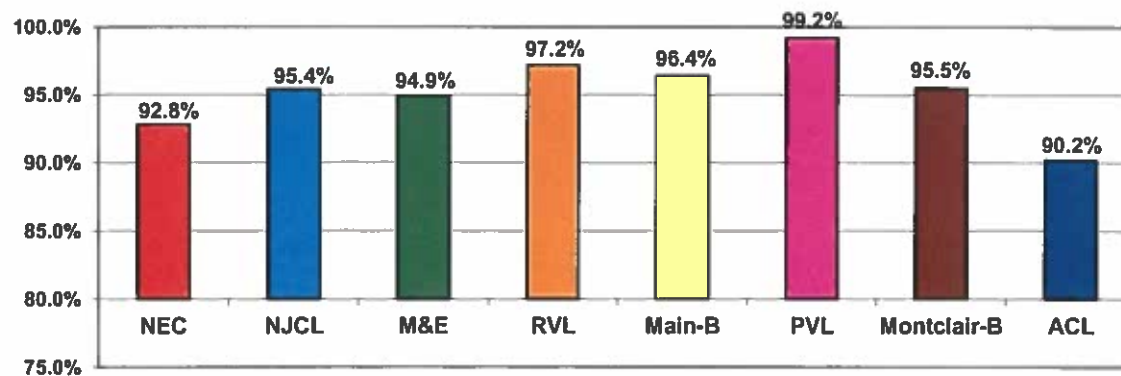
### % NEW YORK PENN STATION Trains Reported On Time \*



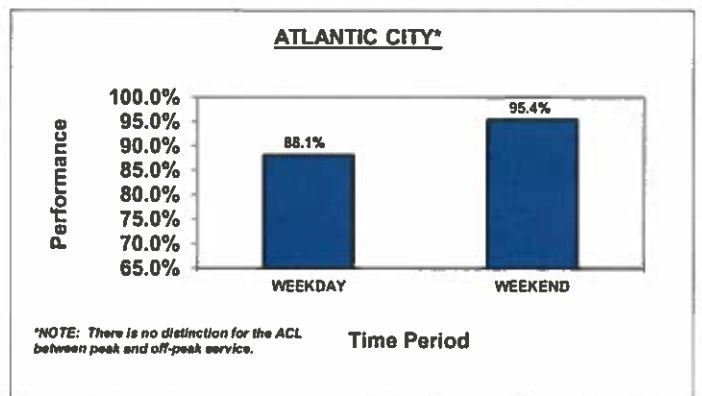
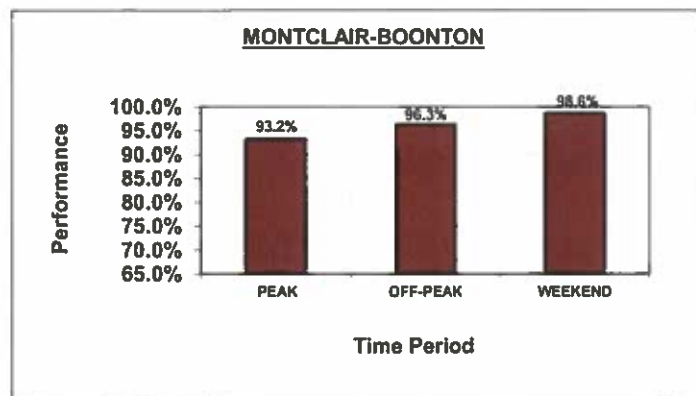
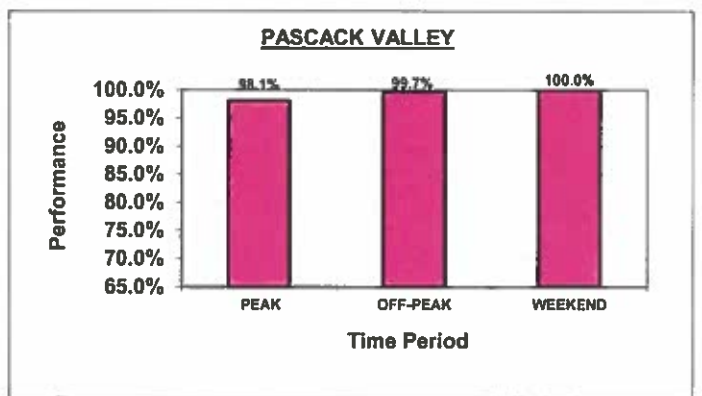
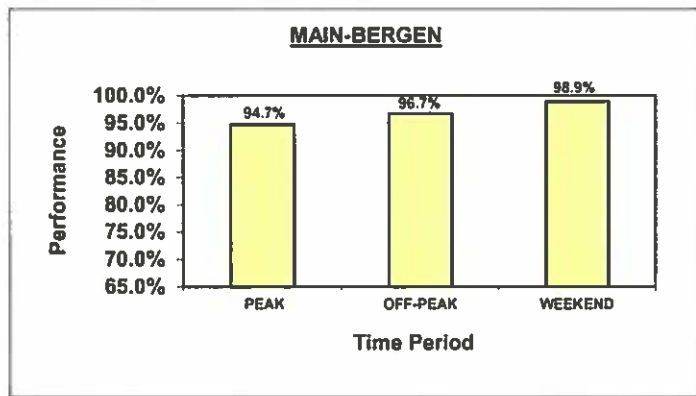
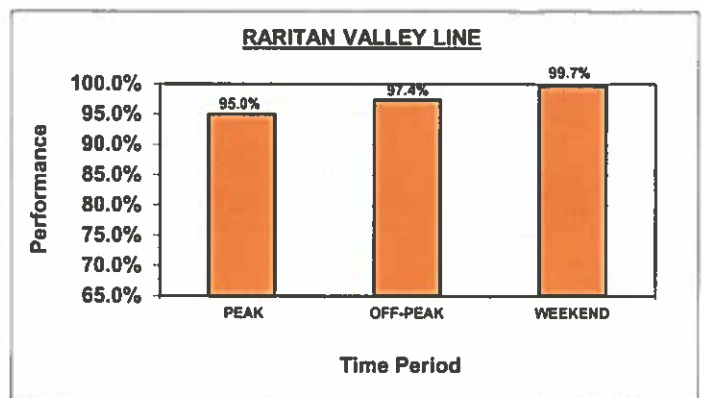
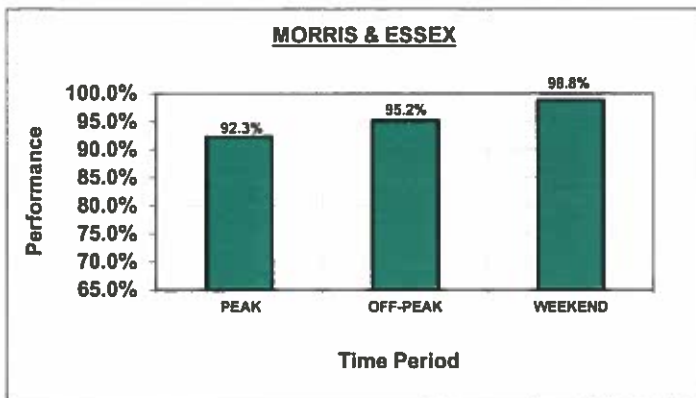
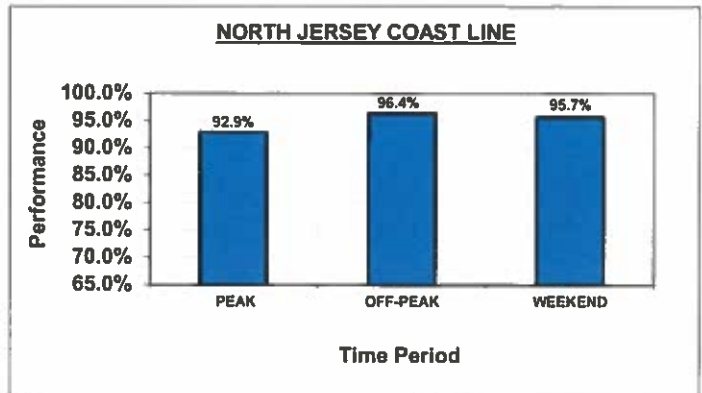
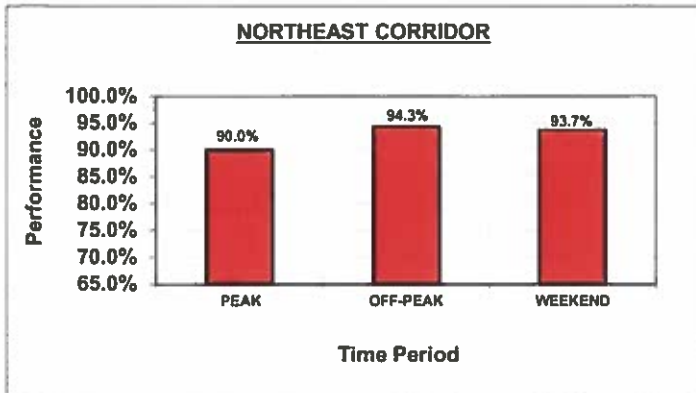
### % SYSTEMWIDE Trains Reported On Time



### % BY LINE Trains Reported On Time



# ON-TIME PERFORMANCE BY RAIL LINE & TIME PERIOD FEBRUARY, 2018

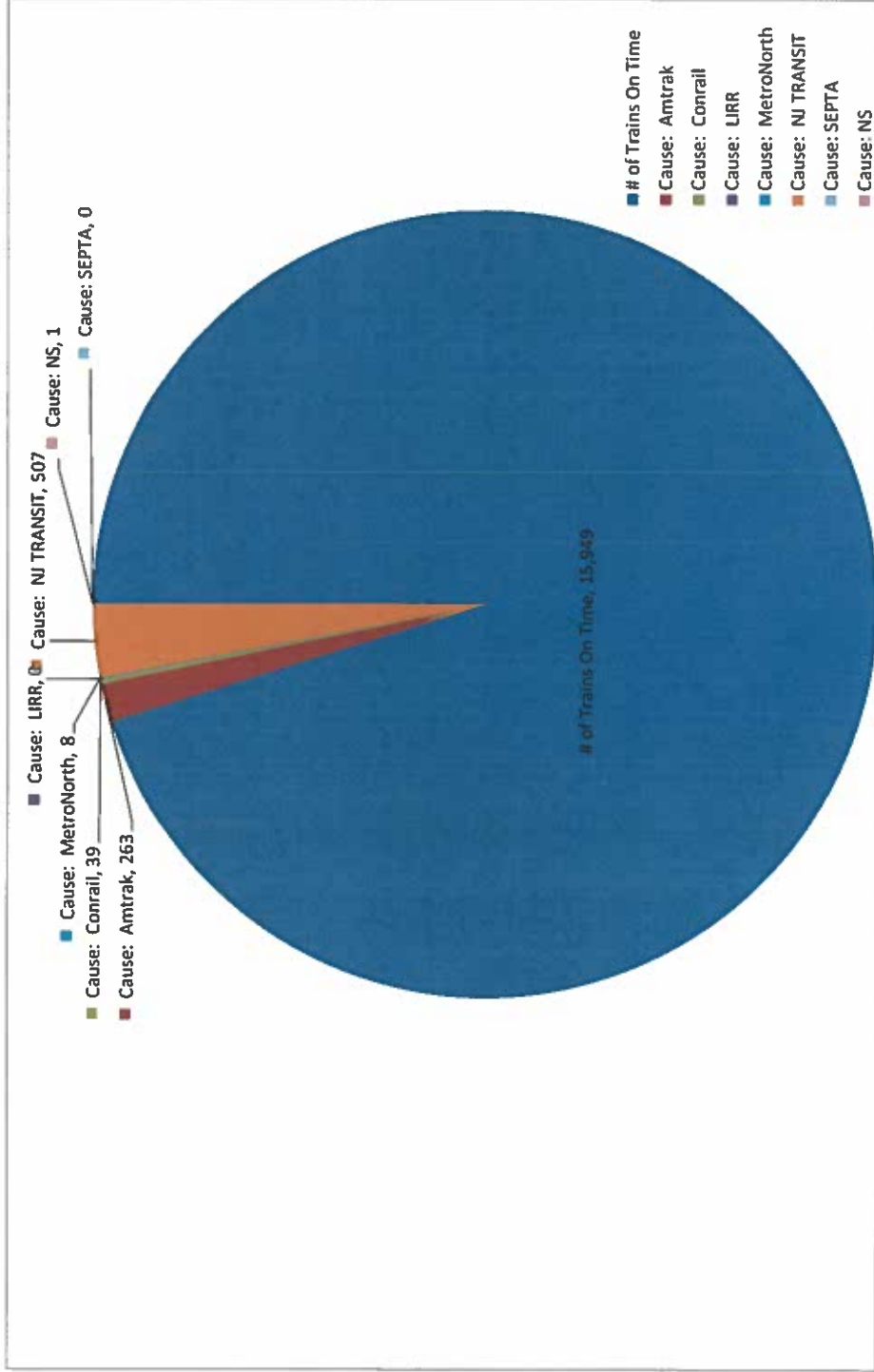


\*NOTE: There is no distinction for the ACL between peak and off-peak service.

# NJ TRANSIT Performance - FEBRUARY, 2018

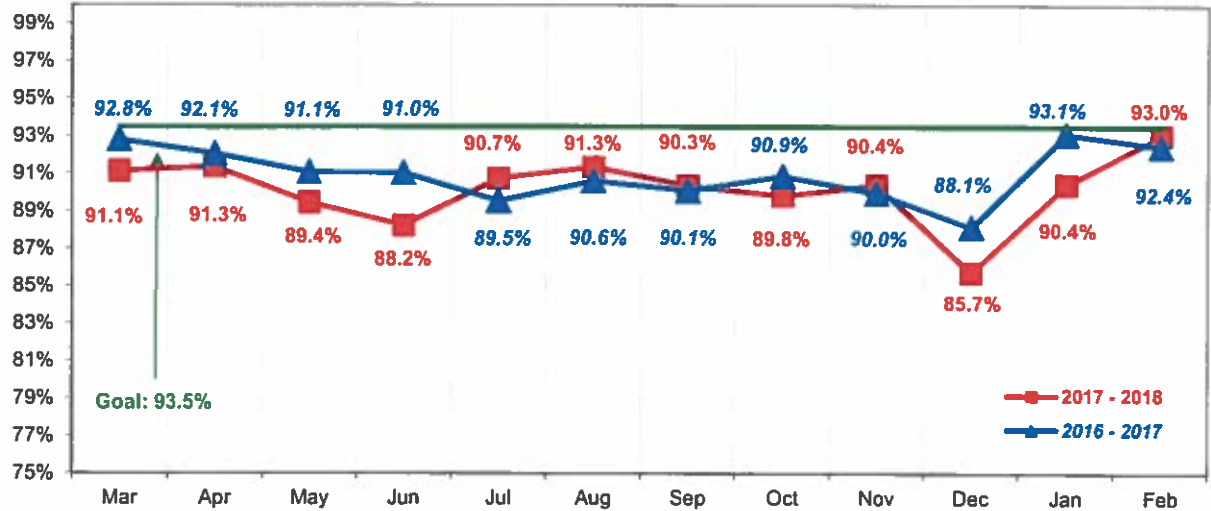
## Late NJ TRANSIT Trains

# of Trains On		Cause: Amtrak		Cause: Conrail		Cause: LIRR		Cause: MetroNorth		Cause: NJ TRANSIT		Cause: SEPTA		Cause: NS	
# of Trains On Time	15,949	263	1.57%	39	0.23%	0	0.00%	8	0.05%	507	3.02%	0	0.01%	1	0.01%
# of Late Trains	818														
Total # of Trains	16,767														
Percentage On Time	95.11%														



# NJ TRANSIT ON-TIME PERFORMANCE BUS MARCH 2016 - FEBRUARY 2018

% Buses Departing Major Terminals Within 6 Minutes of Schedule



	2016 - 2017	2017 - 2018	% Change
February Comparison	92.4%	93.0%	0.6%

	2016 - 2017	2017 - 2018	% Change
12-Month March 2017 - February 2018	91.0%	90.2%	-0.8%

### Analysis:

Bus On-Time Performance was 93.0% for February 2018. Of the 40,781 monitored departures 2,844 (or 7.0%) experienced delays. Key causes included:

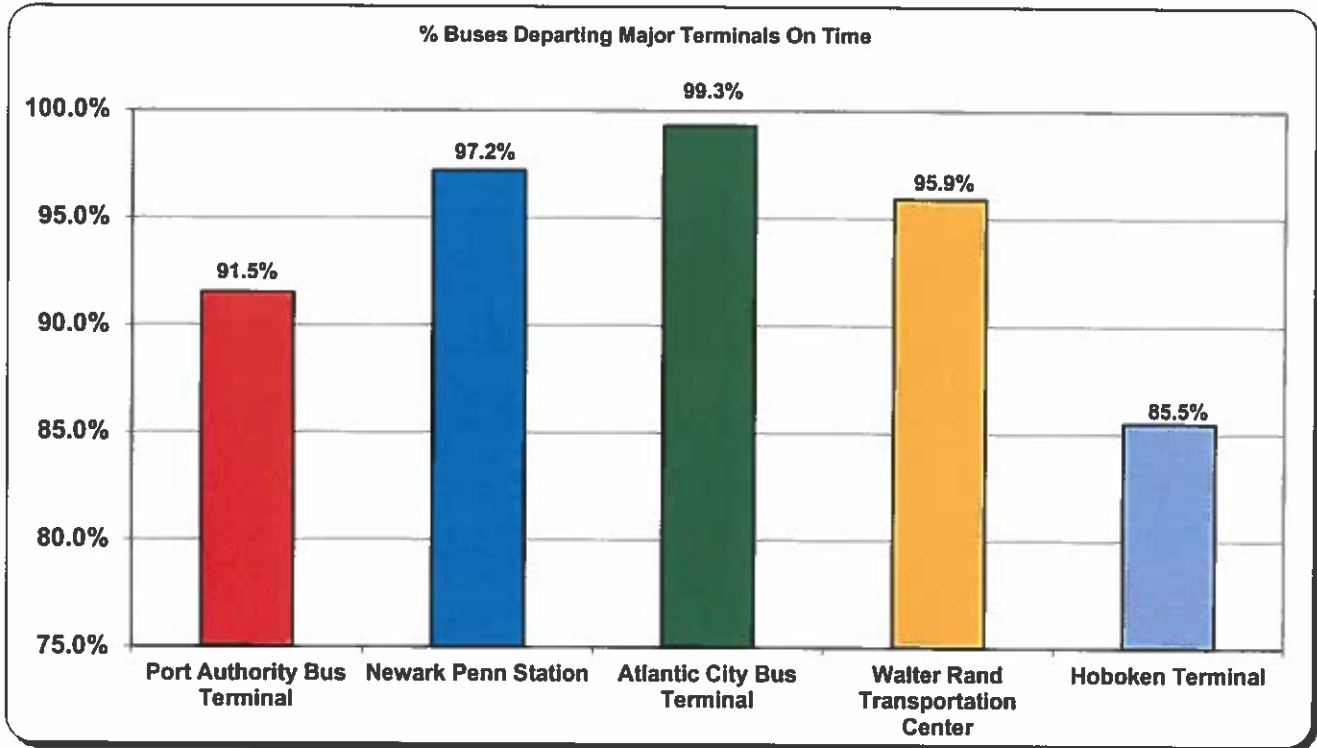
- At the Port Authority Bus Terminal, severe weather conditions on February 2, and severe weather conditions on February 16 coinciding with construction on 40<sup>th</sup> Street blocked access onto the inbound ramp which impacted service.
- Delays in Newark due to severe weather conditions on February 2, and police activity on February 22 impacted service.
- Construction on Washington Street continues to impact performance at Hoboken. The project is scheduled to continue until mid-2018.

The 12-month average for Bus On-Time Performance for March 2017 - February 2018 was 90.2%, which was down by 0.8% from the previous year.

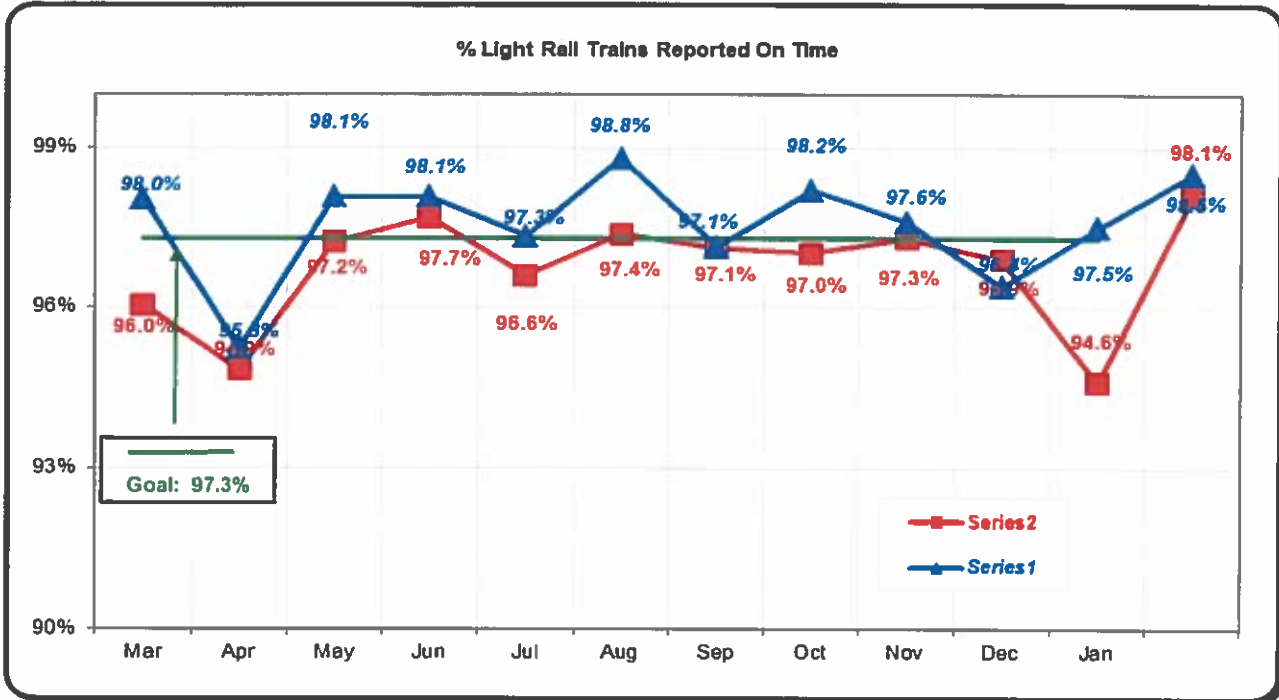


# ON-TIME PERFORMANCE BUS

## SUMMARY BY TERMINAL FEBRUARY 2018



# NJ TRANSIT ON-TIME PERFORMANCE LIGHT RAIL MARCH 2016 - FEBRUARY 2018



	2017	2018	# Change
January Comparison	98.5%	98.1%	-0.4%

	2016-2017	2017-2018	# Change
12-Month Average Ended Jan 2017 & Jan 2018	97.6%	96.7%	-0.8%

### Analysis:

Light Rail On-Time Performance systemwide was 98.1% for the month of February 2018. Of the 24,238 scheduled departures, 503 (or 2.1%) experienced delays.

### Key causes included:

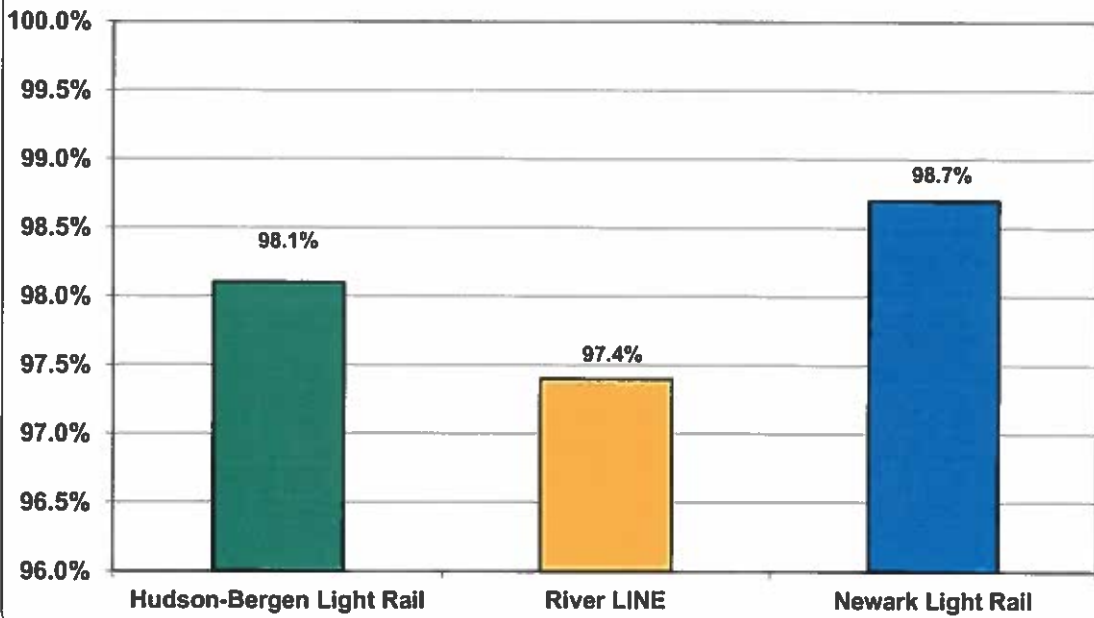
- Police activity at LSP delayed 11 HBLR Line trains on February 15.
- Track obstruction (vehicle fouling tracks) delayed 4 RiverLine trains on February 19.
- Loss of power in Newark from Bloomfield to Park delayed 12 NLR trains on February 1.

The 12-month average for Light Rail On-Time Performance for March 2017 - February 2018 was 96.7%, which decreased by 0.8 %.

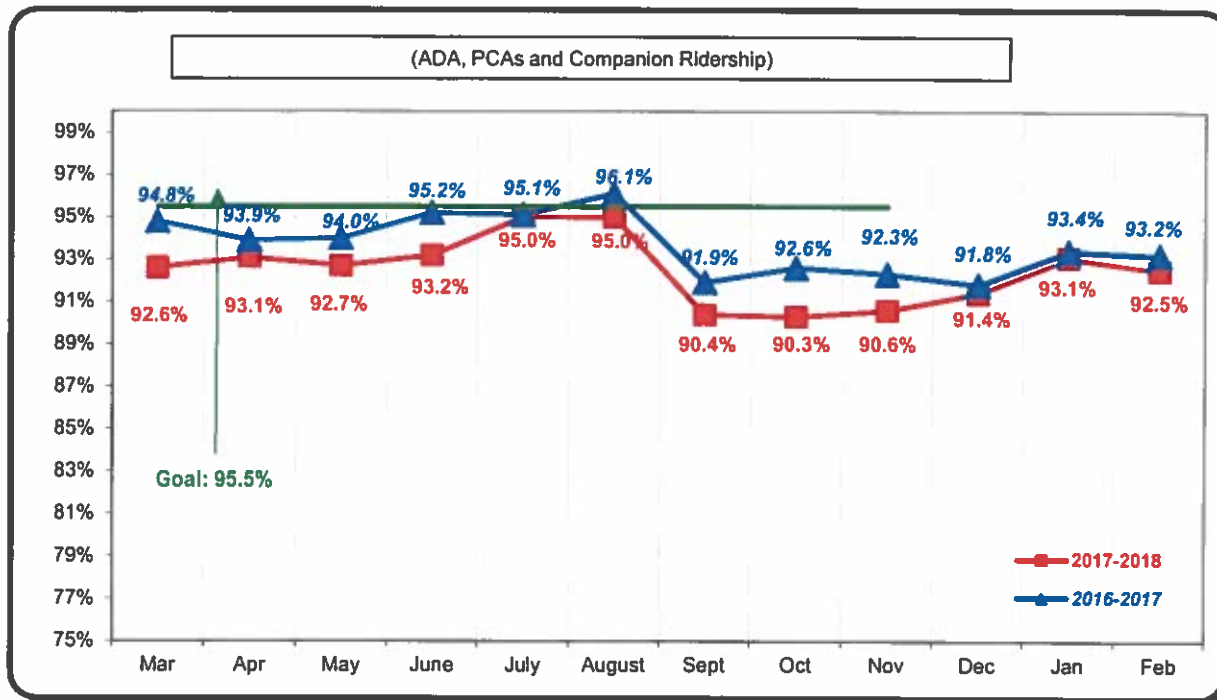
# ON-TIME PERFORMANCE LIGHT RAIL

## SUMMARY BY LINE February 2018

% Light Rail Trains Reported On Time



# NJ TRANSIT ON-TIME PERFORMANCE ACCESS LINK March 2016 - February 2018



	2017	2018	% Change
February Comparison	93.2%	92.5%	-0.7%

	2017	2018	Difference
February Ridership	123,316	128,637	5,321

	2016-2017	2017-2018	% Change
12-Month Average March-February	93.7%	92.5%	-1.2%

**Analysis:**

Access Link On-Time Performance was 92.5% for February 2018. In serving 128,637 total riders, for 117,679 ADA customers trips, 8,821 (or 7.5%) experienced delays.

**Key causes include:**

- \* Super Bowl Parade which caused an increase traffic volume service delay
- \* Inclement weather (causing major service delays and removal of Sedans from service)

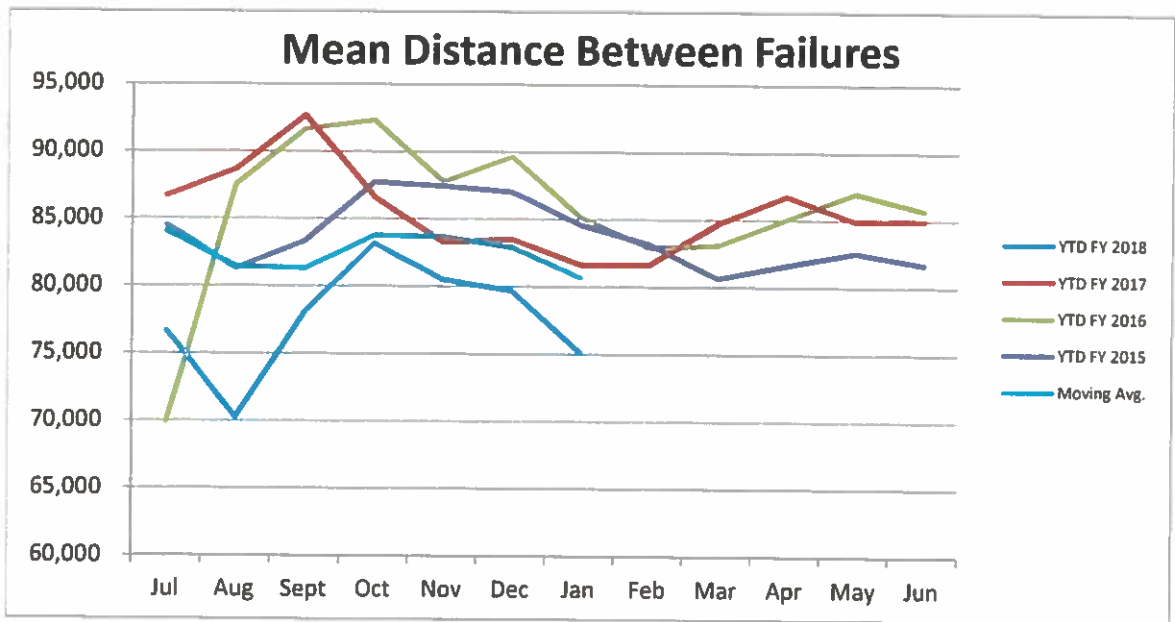
The 12-month average for Access Link On-Time Performance for March 2017 - February 2018 was 92.5%, which decreased by 1.2%.

# **MEAN DISTANCE BETWEEN FAILURES**

January 2018

**NJ TRANSIT Rail Operations**  
**Mean Distance Between Failures**

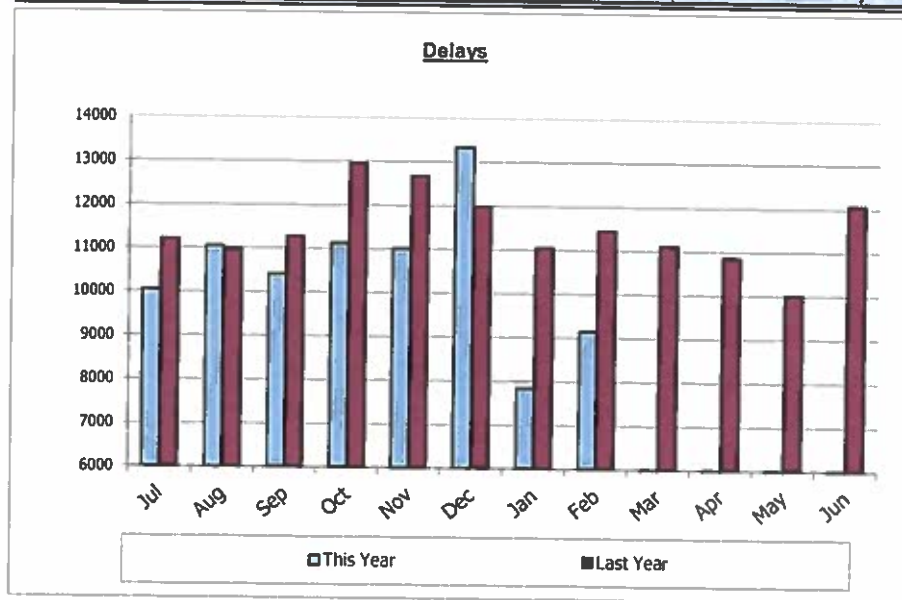
Month	YTD FY2018	YTD FY2017	YTD FY2016	YTD FY2015	12 Month Moving Avg.
Jul	76,674	86,683	69,926	84,508	84,069
Aug	70,263	88,680	87,565	81,319	81,472
Sept	78,151	92,705	91,669	83,368	81,337
Oct	83,213	86,626	92,329	87,750	83,800
Nov	80,523	83,272	87,756	87,434	83,720
Dec	79,711	83,501	89,655	87,042	82,929
Jan	75,139	81,633	85,167	84,607	80,711
Feb	-	81,639	82,949	83,179	-
Mar	-	84,715	83,112	80,659	-
Apr	-	86,771	85,060	81,649	-
May	-	84,920	87,022	82,566	-
Jun	-	84,936	85,722	81,704	-



## Garage Performance Parameters

February 2018

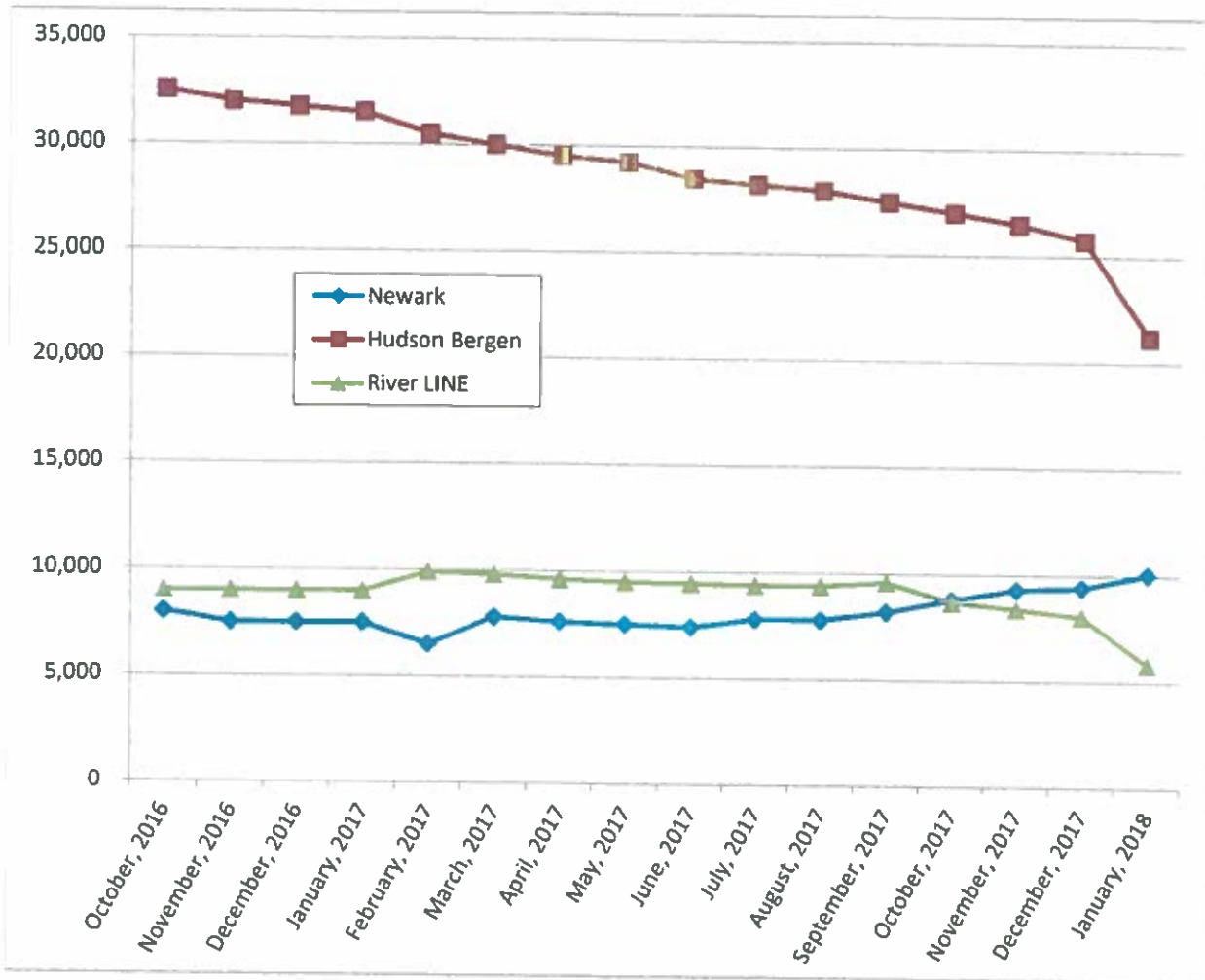
Location	Miles Between In-Service Delays			
	FY2018 Goal	This Month	FY2018 YTD	FY2017 YTD
Fairview	7,000	4,658	5,514	6,281
Greenville	9,900	3,899	4,914	6,308
Market Street	9,500	7,046	8,067	8,930
Meadowlands	11,500	6,600	6,697	7,726
Oradell	13,500	8,464	8,781	10,434
Wayne	12,500	10,468	9,910	12,844
<b>Northern Division</b>	<b>-</b>	<b>7,182</b>	<b>7,686</b>	<b>9,149</b>
Big Tree	8,800	7,241	7,311	9,364
Hilton	10,200	9,959	9,514	10,167
Howell	16,750	24,827	33,512	34,687
Ironbound	9,600	9,471	9,973	10,216
Orange	9,250	7,608	8,566	9,074
Morris	10,500	43,423	47,080	47,227
<b>Central Division</b>	<b>-</b>	<b>11,163</b>	<b>12,186</b>	<b>12,984</b>
Egg Harbor	16,500	11,649	15,019	15,797
Hamilton	20,000	8,814	12,451	17,520
Newton Avenue	15,700	8,927	11,844	13,768
Washington Twp.	14,500	10,054	12,106	13,138
<b>Southern Division</b>	<b>-</b>	<b>10,117</b>	<b>13,005</b>	<b>14,605</b>
<b>Bus Operations</b>	<b>-</b>	<b>9,146</b>	<b>10,289</b>	<b>11,653</b>



**NJ TRANSIT - LIGHT RAIL, January , 2018**  
**Average Miles Between In Service Failures**

NJT LIGHT RAIL	MDBSF* January , 2018
Newark Light Rail	10,056
Hudson Bergen	21,203
River LINE	5,841

**AVERAGE MILES BETWEEN IN-SERVICE MECHANICAL FAILURES**



\* Mechanical failure data for 3 LR systems, calculated as a rolling average over multiple months

\*\* Newark Light Rail operates much less mileage, with all single-car trains and a 5 mile alignment.



# **DBE/SBE PROGRAM**

## NJ TRANSIT –Office of Business Development Additional DBE/SBE Participation for February 2018

### State Funded Contracts

During the month February 2018, NJ TRANSIT awarded **\$162,879,671.57** in state funded contracts. Of that total, Small Business Enterprises (SBEs) received **\$52,492,498.19** or **32.23%**.

During the State Fiscal Year **2018** (July 1, 2017 through June 30, 2018) NJ TRANSIT awarded **\$227,231,139.12** in state funded contracts. Of that total, SBEs received **\$55,685,898.19** or **24.51%**.

SBE Goal Attainment from July 1, 2017 through June 30, 2018 (FY 2018)

Category 1 SBEs received	\$37,500.00	or 0.02%
Category 2 SBEs received	\$177,800.00	or 0.08%
Category 3 SBEs received	49,852,412.57	or 21.94%
Category 4 SBEs received	\$4,429,185.62	or 1.95%
Category 5 SBEs received	\$41,000.00	or 0.02%
Category 6 SBEs received	\$1,148,000.00	or 0.51%

### FTA Funded Contracts (updated Quarterly – next update will occur April 2018)

During the 1<sup>ST</sup> Quarter (October 1, 2017 – December 31, 2017) of Federal Fiscal Year 2018 (October 1, 2017 through September 30, 2018), the FTA funded share of NJ TRANSIT's federal contracts awarded was **\$6,652,078.80**. Of that total, Disadvantaged Business Enterprises (DBEs) received **\$1,512,719.97** or **22.74%**.

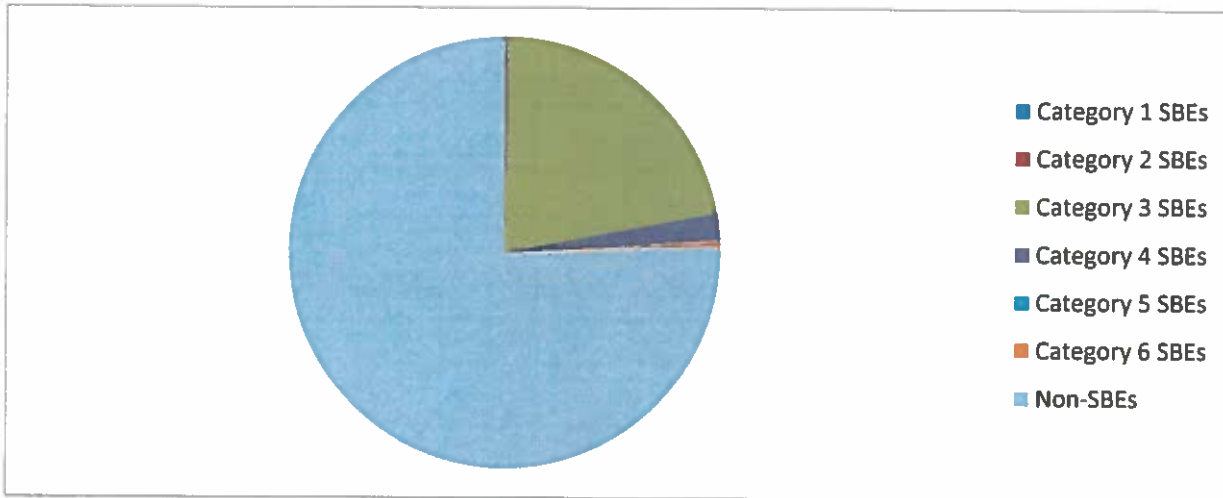
DBE Goal Attainment from October 1, 2017 – December 31, 2017 (FFY 2018) \*\*

Contracts awarded	\$6,652,078.80
DBEs received	\$ 1,512,719.97 or 22.74%

*\*\*Numbers reflect federal share.*

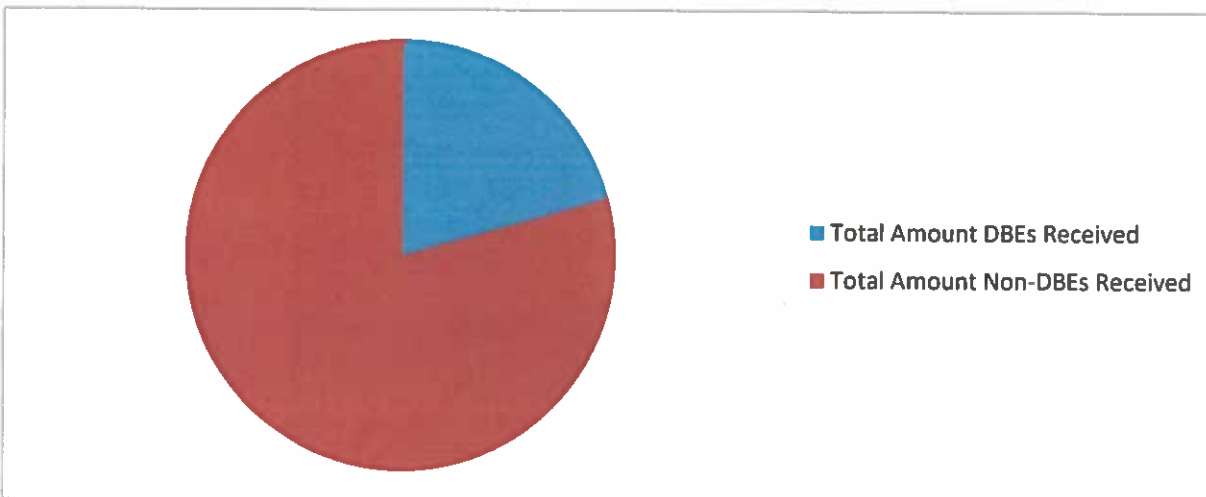
SBE PARTICIPATION  
STATE CONTRACTS  
STATE FYTD 2018

<i>Category 1 SBEs</i>	\$37,500.00	0.02%
<i>Category 2 SBEs</i>	\$177,800.00	0.08%
<i>Category 3 SBEs</i>	\$49,852,412.57	21.94%
<i>Category 4 SBEs</i>	\$4,429,185.62	1.95%
<i>Category 5 SBEs</i>	\$41,000.00	0.02%
<i>Category 6 SBEs</i>	\$1,148,000.00	0.51%
<i>Non-SBEs</i>	\$171,545,240.93	0.00%



DBE PARTICIPATION  
FEDERAL CONTRACTS  
FEDERAL FYTD 2018

<b>Total Amount DBEs Received</b>	<b>\$4,381,686.97</b>	<b>20.71%</b>
<b>Total Amount Non-DBEs Received</b>	<b>\$16,779,532.77</b>	<b>79.29%</b>



# **EMPLOYEE RECOGNITION**

**NJ TRANSIT employees bid farewell after outstanding careers**

42 NJ TRANSIT employees retired recently with careers ranging from 10 to 41 years of service:

1. Keith Barletta, Technician – MMC-Electric-SH – 27 years
2. Lillian Caro-Majette, Station Maser – Hoboken – 33 years
3. George Chipko, Sr. Tech. Spec Field – MMC-Kearny – 32 years
4. Robert Herrick, Machinist – MMC-Tread-BRK – 16 years
5. Joseph Iadanza, Mgr. Component Repair – MMC-Kearny – 11 years
6. Robert Lavell, VP And GM Rail – Penn Plaza – 15 years
7. Diane Pettiford, Gateman – Hoboken – 24 years
8. Walter Warley, Electrician – MMC-Car – 10 years
9. Thomas Braddock, Operator – Washington Twp. – 35 years
10. Wilbur W. Coleman, Inspector A – Egg Harbor – 33 years
11. Michael Cribb, Operator – Hamilton – 32 years
12. Denise A. Damiano, Clk. Dist. and Gar – Wayne – 34 years
13. Kyle E. Dickson, Depot Mstr. – Fairview – 30 years
14. Mark A. Guido, Starter – Port Authority Bus Terminal – 38 years
15. Rorey Johnson, Operator – Hilton – 30 years
16. Kevin M. Johnston, Spec. Mech. – Newark Bus – 36 years
17. Kathleen A. Lannon, Operator – Newton Ave – 31 years
18. Stanley Lee, Sr. Comp. Operator – Penn Plaza – 29 years
19. Ralph Liloia Jr., Operator – Ironbound – 20 years
20. Annie D. Lunsford, Operator – Orange – 22 years
21. April M. Madden, Operator – Orange – 25 years
22. Anthony Pallitto, Operator – Wayne – 29 years
23. Joseph Pergola, Mechanic A – Hamilton – 32 years
24. Roan R. Plummer, Repairman A – Big Tree – 26 years
25. Karen M. Price, Operator – Washington Twp. – 22 years
26. Rafael Santana, Repairman A – Wayne – 28 years
27. Dennis W. Thorpe, Repairman A – Fairview – 31 years
28. Christopher J. Tiedemann, Stock Clk. – Howell – 30 years
29. Christian Titerence, Operator – Egg Harbor – 25 years
30. James H. Trotter Jr., Elec. Tech. – Newark Bus – 36 years
31. Thomas J. Anseaume, Operator – Ironbound – 38 years
32. Russell Bland, Operator – Fairview – 35 years
33. Mark Cavet, Operator – Howell – 17 years

34. Roy Ellison, Operator – Meadowlands – 41 years
35. Nagy G. Ghaly, Operator – Meadowlands – 25 years
36. Yavone Thurmon, Operator – Hamilton – 33 years
37. Ciro J. Balzano, Operator – Howell – 11 years
38. James W. Boydo, Starter – Camden – 20 years
39. Scott J. Digrazia, Mechanic A – Newark Bus – 14 years
40. Neal A. Fitzsimmons, Chief Light Rail – Bloomfield – 27 years
41. Steven G. Greiner, Garage Supv. – Greenville – 37 years
42. Shirelle D. Johnson, Accountant – GOB – 31 years