

TRANSFERS AND CONTINUING TRIP TICKETS MAKE TRIPS EASIER

Transfers can be purchased from any Bus Operator for intrastate travel and are valid for two hours after issued. Transfers are valid for a ride utilizing a second bus, the Newark Light Rail, the Hudson-Bergen Light Rail or the River LINE for a one-zone ride. For travel beyond one zone on the second bus, there will be an additional charge.

→ *Passengers transferring from light rail to bus should purchase a one-way, one-zone with transfer ticket from light rail Ticket Vending Machines (TVMs) before boarding the light rail vehicle.*

A limited number of connecting bus routes and Newark Light Rail offer continuing trip ticket privileges, which permit a passenger to pay the entire one-way fare for a two-vehicle ride when boarding the first bus/light rail vehicle.

→ *At the beginning of your bus or light rail trip purchase a continuing trip ticket for transportation on a connecting bus or light rail vehicle to your destination.*

WHERE TO PURCHASE TICKETS

- NJ TRANSIT sells tickets and bus passes at over 50 major bus terminals, bus park & rides, bus garages, and selected rail & light rail stations.
- You can also visit one of more than 130 Commissioned Ticket Agents (CTAs), private retail businesses located in 15 New Jersey counties as well as New York State, Pennsylvania and Delaware, that sell NJ TRANSIT bus tickets or passes.
- To find a bus terminal, bus park & ride, bus garage, rail or light rail station, or CTA near you, and to see what types of tickets they offer (not all CTAs sell all ticket types), check our website or give us a call.
- Ticket refunds are not available for one-way or round trip tickets. For all other refund requests, please visit njtransit.com for the refund policy or call 1-973-491-8387.

COMMUTER TAX BENEFIT PROGRAMS

Set aside up to \$230 per month in pre-tax salary and save up to \$1000 annually on transit costs. Employers also save. Visit njtransit.com/taxbenefits for information.



Customers who purchase monthly passes also have the option of purchasing their pass via the Internet. Quik-Tik, NJ TRANSIT's on-line ticketing program, accepts major credit cards, check cards with MasterCard or VISA logo, and transit benefits programs (i.e. TransitChek, WageWorks). Monthly passes are mailed to your home and the cost of your pass is charged automatically to your credit or check card. To apply on-line, visit our website at njtransit.com. Customers without Internet access can call 1-866-QUIKTIK or 1-866-084-5845 for an application. A \$3.00 convenience fee per month will be added to your charge.

OVERRIDE TICKETS

When a passenger travels a farther distance than a ticket or bus receipt provides for, the operator will charge an override fee. The override fee applies regardless of which type of ticket is presented on any bus line, but does vary based on the location and type of service on which the customer is traveling.

North Jersey Intrastate

- ▶ Adult Full Fare.....\$.85 for the first zone
..... \$.75 for each additional zone
- ▶ Senior/Disabled/Child Fares\$.35 per zone

North Jersey Interstate

- ▶ Adult Full Fare.....\$1.25 per zone
- ▶ Senior/Disabled/Child Fares\$.60 per zone

North Jersey Intra-Commuter

- ▶ Adult Full Fare \$1.00 for each additional zone
- ▶ Senior/Disabled/Child Fares\$.50 per zone

South Jersey Intrastate

- ▶ Adult Full Fare\$.65 per zone
- ▶ Senior/Disabled/Child Fares\$.30 per zone

South Jersey Interstate

- ▶ Adult Full Fare.....\$1.10 per zone
- ▶ Senior/Disabled/Child Fares\$.55 per zone

ADDITIONAL OVERRIDE CHARGE INFORMATION

- Passengers using an intrastate monthly pass of at least two zones may ride on the No. 120 bus to/from New York City by paying an additional \$1.75.
- Passengers using an intra-commuter monthly pass, 10-trip ticket or one-way ticket may override from Newark to New York for a \$4.50 charge. Passengers who override from Jersey City to New York will be charged \$3.30.

NJ TRANSIT BUS FARES

For other fares not shown in this chart, please consult the "Fare Finder" section on the NJ TRANSIT website njtransit.com or ask your bus operator.

North Jersey Intrastate

| Zone | 1 | 2 | 3 | 4 | Transfer |
|-----------------------|--------|--------|--------|--------|----------|
| Adult | \$1.50 | \$2.35 | \$2.90 | \$3.50 | \$0.70 |
| Senior/Disabled/Child | \$0.70 | \$1.05 | \$1.30 | \$1.60 | \$0.35 |

North Jersey Interstate

| Zone | 1 | 2 | 3 | 4 |
|-----------------------|--------|--------|--------|--------|
| Adult | \$1.70 | \$3.20 | \$4.25 | \$5.50 |
| Senior/Disabled/Child | \$0.80 | \$1.45 | \$1.90 | \$2.50 |

North Jersey Intra-Commuter

| Zone | 9 | 10 | 11 | 12 | 13 |
|-------------------------|--------|--------|--------|---------|---------|
| 3 (Hoboken-Jersey City) | \$7.25 | \$8.25 | \$9.50 | \$10.00 | \$11.00 |
| 4 (Newark) | \$6.50 | \$7.25 | \$8.25 | \$9.50 | \$10.00 |

South Jersey Intrastate

| Zone | 1 | 2 | 3 | 4 | Transfer |
|-----------------------|--------|--------|--------|--------|----------|
| Adult | \$1.50 | \$2.10 | \$2.55 | \$3.10 | \$0.65 |
| Senior/Disabled/Child | \$0.70 | \$0.95 | \$1.15 | \$1.40 | \$0.30 |

South Jersey Interstate

| Zone | 1 | 2 | 3 | 4 |
|-----------------------|--------|--------|--------|--------|
| Adult | \$1.80 | \$2.80 | \$3.90 | \$4.90 |
| Senior/Disabled/Child | \$0.80 | \$1.25 | \$1.75 | \$2.20 |

NON-DISCRIMINATION POLICY:

NJ TRANSIT is committed to ensuring that no person is excluded from, or denied the benefits of our services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that they have, individually, or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color, or national origin, may file a complaint in writing to NJ TRANSIT. To file a complaint, or for more information on NJ TRANSIT's obligations under Title VI write to: *New Jersey Transit Customer Service – Title VI Division, One Penn Plaza East, Newark, NJ 07105* or visit njtransit.com/diversity. A complaint must be filed within 180 days of the alleged discrimination.

Bus Riders' Etiquette

You've got your schedule, purchased your ticket and boarded the bus. Now we want you to enjoy your trip. For the comfort of all, please observe these simple rules while riding the bus:



NO SMOKING
State law prohibits smoking on buses, in terminals or on platforms.



NO LITTERING



NO EATING OR DRINKING



USE HEADPHONES IF YOU ARE LISTENING TO AN ELECTRONIC DEVICE.



SPEAK SOFTLY WHEN USING CELLULAR PHONES.

BUS

NJ TRANSIT *riderguide*



WELCOME TO NJ TRANSIT

We thank you for choosing NJ TRANSIT bus service for your travel in and around the state of New Jersey. Here's some helpful information to make your trip a smooth and pleasant experience.

CUSTOMER SERVICE ★ STARS

Someone make your trip better?
Tell us who. NJTRANSIT.COM/STARS

BUS SERVICE & SCHEDULE INFORMATION

- Visit our website, njtransit.com, and use the trip planner or choose “Bus Schedules” to find bus (or train or light rail) service that meets your needs.
- Print out the corresponding bus schedule and bring it with you or visit a major bus or rail terminal to pick up a schedule and get more information about your journey.
- Call us between 7 a.m. and 7 p.m. at 973-275-5555 and talk with a Transit Information Agent about your travel needs.
- Check the website for bus service advisories (traffic delays, detours, bus stop changes, etc.) prior to travel.

HOW TO READ A BUS SCHEDULE

- 1 Choose the direction you wish to travel and locate the WEEKDAY, SATURDAY, or SUNDAY schedule. Timepoints are listed from the beginning of the route (on the left) to the end (on the right).
- 2 Timepoints in the schedule correspond with the timepoint dots on the route map on your schedule. If your stop is between two timepoints, use the earlier time as your guide.
- 3 If there is a letter to the left of the times listed for the trip you wish to take, look for the explanation under or near the schedule block.
- 4 Check bus terminal departure location information on the front or inside of the timetable, if applicable. Be sure to see other special notes for more information.
- 5 Be sure to check the bus destination sign before boarding the bus. Many routes have multiple destinations.
- 6 Check the holiday service guide on the timetable prior to travel for information about service levels on holidays.

Information in timetables is subject to change without notice. Traffic conditions, construction, and weather can affect trip time.



HOW TO USE THE BUS


- Wait for your bus at a designated stop (where you see a bus stop sign or where you have been told by an NJ TRANSIT representative to wait). Check the route identifier sign to make sure that your bus stops there.
- Arrive at your bus stop at least 5 minutes prior to the scheduled bus departure time.
- When you see your bus approaching, raise and wave your hand to the operator as a signal that you would like to board.
- When the bus has arrived safely at the bus stop, please board carefully, using handrails to assist you as you step onto the bus.
- Never chase after the bus.
- If you need the bus to kneel to help you to climb aboard, don't hesitate to ask the operator every NJ TRANSIT bus is accessible to our customers with disabilities.
- Please hold young children securely by the hand at all times.
- Tell the operator your destination so he may confirm your fare.
- If you have a ticket, hand it to the operator.
- If it is an exact fare route, please insert your cash/coins into the farebox at the operator's direction.
- Please note that customers departing from the Port Authority Bus Terminal (PABT) are required to have tickets or monthly passes prior to boarding. Bus Operators will NOT accept cash.
- Save front seats for seniors and customers with disabilities.
- Simply take your seat and enjoy the ride. Please remember to keep any fare receipt for your ride that has been issued by the bus operator.
- As you are approaching your destination, use the signal button on the bus to request an exit at the next stop.
- Wait for the bus to come to a complete stop before leaving your seat to exit.
- If you need to cross the street, cross only at designated crosswalks after the bus has departed.
- Never cross in front of the bus, even if it is stopped.



BUS TICKET OPTIONS

Depending on the type of traveling you will do, NJ TRANSIT has a variety of ticket options available to save you the most time and money on your journey.

»» How To Pay The Fare

Some NJ TRANSIT bus lines require exact fare and are designated with the  on the bus or on the bus timetable. Drivers on these bus routes do not carry money and cannot make change. Other lines are “full service” and operators will make change. Operators are not required to accept bills larger than \$20. Please have your fare ready when boarding the bus.

»» Monthly Passes

Monthly passes are your most cost effective ticket if you are a frequent rider, or if you use more than one bus line to complete your trip. Monthly passes are valid for unlimited trips for the number of zones indicated on the ticket within a calendar month. Monthly passes are available beginning at 5 p.m. on the 19th of the preceding month through the 10th of the current month. Monthly passes cannot be purchased on board the bus. There are three different types of monthly passes, depending again on your travel origin and destination. Any monthly pass of two zones or more is valid for rides on any light rail line.

- **INTRASTATE MONTHLY PASSES**
Are valid within the state of New Jersey only.
- **INTRA-COMMUTER MONTHLY PASSES**
Are valid for rides on bus routes #64, 67, and 68 from Jersey City, Weehawken, Hoboken or Newark.
- **INTERSTATE MONTHLY PASSES**
Are valid for rides between New Jersey and New York City or Philadelphia, and for any intrastate ride up to the number of zones on the pass.

»» Discounted Ten-Trip Tickets

Discounted ten-trip tickets are good for 10 one-way trips and are available for purchase if you are traveling more than two intrastate zones or one interstate zone. They are valid for 20 days, including the date of purchase.

»» One-Way Tickets

One-way tickets can be used for one trip for the number of zones indicated on the ticket. These tickets are good from the date of sale until used.

»» Round-Trip Tickets

Round-trip tickets are two one-way tickets valid for travel to or from your destination. Tickets are valid until used.

»» Children's Tickets

Children's tickets are valid until used. Children ages five through 11 save 50% or more from regular one-way fares at all times. Up to three children ages four and under ride free with a passenger paying any valid fare.

»» Senior Citizens 62 and Older & Passengers with Disabilities

Senior citizens 62 and older and passengers with disabilities can travel on-board NJ TRANSIT trains, buses, and light rail vehicles at a reduced fare of one-half the regular one-way fare or less at all times. Reduced fare tickets are valid until used. Senior citizens 62 and older may be asked to present a valid ID (any ID or document printed with your date of birth and issued by a government, social service, or mass transportation agency) to obtain the reduced fare. Valid ID for seniors 65 and older also includes the MTA Reduced Fare Card; PA Senior Citizen Transit ID or PACE Card; PATH Senior Fare Card; or Medicare Card. Passengers with disabilities must present an NJ TRANSIT Reduced Fare ID or Medicare Card to obtain the reduced fare. Call (973) 378-6401 for more information on the Reduced Fare Program.

»» Family SuperSaver Fares

Family SuperSaver Fares - On weekends and holidays from 7 p.m. on Friday (or the day before a holiday) until 6 a.m. on Monday (or the day after a holiday), two children, ages five through 11, travel free with a passenger paying any valid fare. Up to three children ages four and under always travel free with a passenger paying any valid fare.

»» Student Tickets

Elementary or secondary school (through 12th grade) students who reside in NJ are entitled to discounted one-way and transfer fares. Students must buy their one-way tickets or obtain them from their school prior to travel.

Full-time post-secondary students may be eligible for discounted monthly passes if they attend a school that participates in NJ TRANSIT's University Partnership Program and StudentPass. StudentPass is an on-line subscription program. Students should contact their registrar for more information, and can visit our website for a complete current listing of StudentPass partner schools.

»» Riding With A Rail Pass

Passengers with NJ TRANSIT rail monthly or weekly passes printed with a bus zone number may use their passes on NJ TRANSIT buses up to the number of imprinted bus zones during the period that the pass is valid. Passes that are not printed with a bus zone number will not be accepted on NJ TRANSIT buses.

Contact Us
we're here to help



VISIT NJTRANSIT.COM

Schedules and Fares
Ticketing Options
Lost and Found
Submitting Feedback
Customer Service Offices

NJ TRANSIT POLICE

800 242 0236
Out of State 973 378 6565

SECURITY HOT LINE

Report suspicious activities or packages
888 TIPS NJT
888 847 7658

GET TRAVEL ALERTS & ADVISORIES WITH MY TRANSIT

My Transit is our free email alert system, delivering critical travel information to your cell phone, handheld wireless device or email inbox. With My Transit you will be advised of delays, service disruptions, schedule changes and more. Visit njtransit.com/mytransit



ACCESSIBLE INFORMATION

All trips are operated with lift-equipped buses. NOTE: When traveling out of the Port Authority Bus Terminal or the George Washington Bridge Bus Station, please call 1-973-275-5555 in advance for the location of an accessible boarding gate.

→ visit NJTRANSIT.COM to view the **HOW TO RIDE VIDEOS**